



Frequently Asked Questions Continuous Enrollment and FACTS

1. What is Continuous Enrollment?

Historically, more than 90% of our families have re-enrolled for the upcoming school year. To fulfill our mission to work together with the home, we aim to streamline the enrollment process through continuous enrollment. Students are continuously enrolled from their initial enrollment into the school system until they graduate from our schools. The continuous enrollment system lets us maximize our resources to provide Christian education to our families at the highest level of excellence and save families time and effort.

2. Why does re-enrollment matter?

Our schools' leadership wants to ensure that we're prepared for each school year. Continuous enrollment allows us to make solid plans for staffing, programs, materials, curriculum, and facility usage. We take the stewardship of tuition dollars entrusted to us very seriously. We want to invest these tuition dollars wisely so that we can provide the best education possible for our students.

3. What will re-enrollment look like next year?

All families will receive communication reminding them of automatic enrollment. Families choosing not to be enrolled for the following school year will need to let us know by January 15 by 10:00 p.m. by emailing the name, grade, and school of your child(ren) to optout@reachschools.online.

4. How is the continuous enrollment fee collected?

The annual re-enrollment fee is billed to the family's FACTS account in three monthly installments (February, March, and April) on your current payment date.

5. What if I opt out and then decide to return to the school?

If you choose to opt out and then decide to return to the school, your child will be considered a new student, and you will be charged the regular enrollment fee of \$450 (or \$360 for preschool) per child.



6. I am enrolling a new student What do I need to do?

Complete the online application:

<https://rcs-de.client.renweb.com/oa/login.cfm?memberid=633>

After you complete the application, a member of the Admissions Department will contact you.

7. I'd like to make changes to my FACTS account. What do I do?

Once the online FACTS agreement is set up, the agreement will be the same each year. Parents can go to the FACTS website and make any changes to their payment method, make any additional payments, and add authorized parties. All other changes must be made and approved through the Finance Office.

8. When can I apply for financial assistance?

The application for tuition assistance may be submitted between March 15 and May 15. Financial assistance applications are handled through a third-party agency. The agency gives a recommendation to the school, and the school awards or declines financial aid based on this recommendation and a family interview. To apply for financial aid, use the following link: <https://online.factsmgt.com/signin/3G1W6>

9. I am concerned about my monthly payment amount for next year. To whom should I address regarding my concerns?

For any financial concerns, please contact the Finance Office at (302) 834-5020, ext. 838.

10. What happens if I get behind on my tuition?

If you fall behind in your tuition payments, please contact the Finance Office at (302) 834-5020, ext.838.